



MySST User Manual


Return & Payment Module

Declare same Service Type with different tax rates

(Public Users)

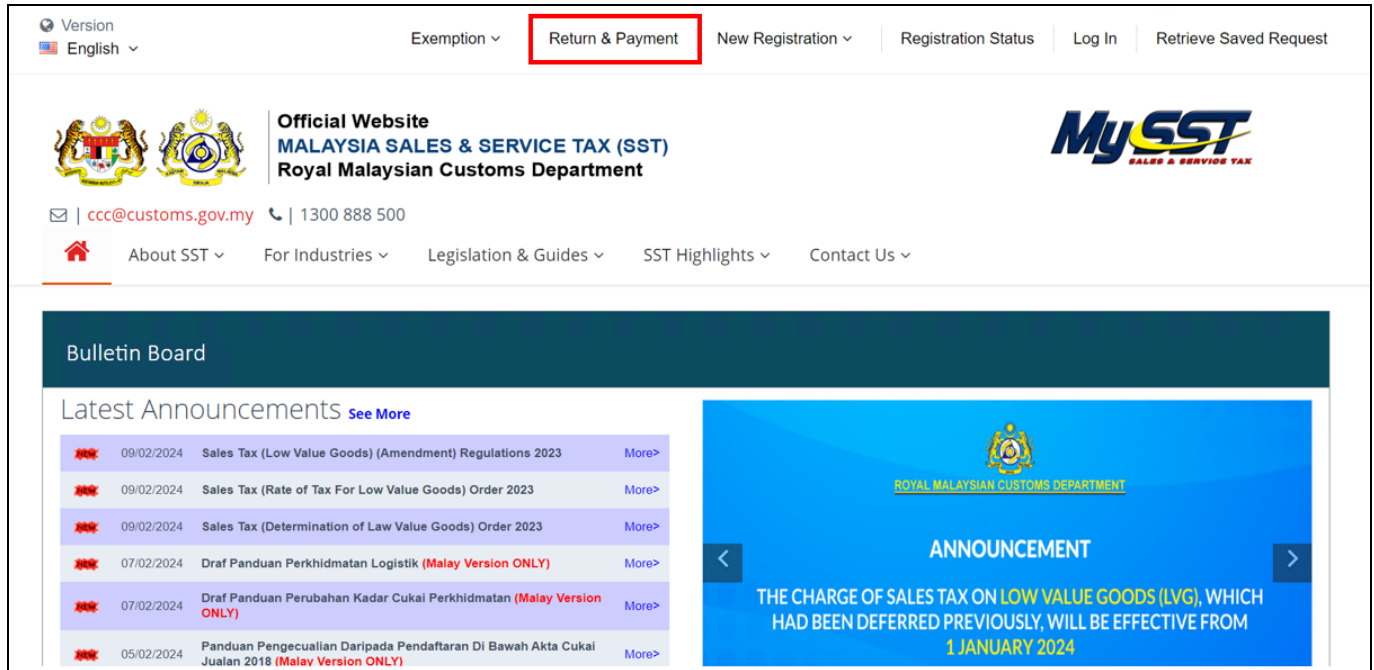
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 JABATAN KASTAM DIRAJA MALAYSIA	User Manual	
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1.0 Main page of MySST

1. Open web browser Google Chrome (latest version) and type the URL address <https://www.mysst.customs.gov.my> to access MySST system.
2. Click on Return & Payment menu. (Refer Figure 1)



The screenshot shows the main page of the MySST website. At the top, there is a navigation bar with several menu items: 'Version', 'English', 'Exemption', 'Return & Payment' (highlighted with a red box), 'New Registration', 'Registration Status', 'Log In', and 'Retrieve Saved Request'. Below the navigation bar, the official website information is displayed, including the logo of the Royal Malaysian Customs Department and the text 'Official Website MALAYSIA SALES & SERVICE TAX (SST) Royal Malaysian Customs Department'. The contact information 'ccc@customs.gov.my' and '1300 888 500' is also visible. A secondary navigation bar includes 'About SST', 'For Industries', 'Legislation & Guides', 'SST Highlights', and 'Contact Us'. The main content area features a 'Bulletin Board' section with 'Latest Announcements' and a 'See More' link. A list of announcements is shown, including 'Sales Tax (Low Value Goods) (Amendment) Regulations 2023' and 'Sales Tax (Rate of Tax For Low Value Goods) Order 2023'. A large blue announcement banner is also present, stating: 'ANNOUNCEMENT THE CHARGE OF SALES TAX ON LOW VALUE GOODS (LVG), WHICH HAD BEEN DEFERRED PREVIOUSLY, WILL BE EFFECTIVE FROM 1 JANUARY 2024'.

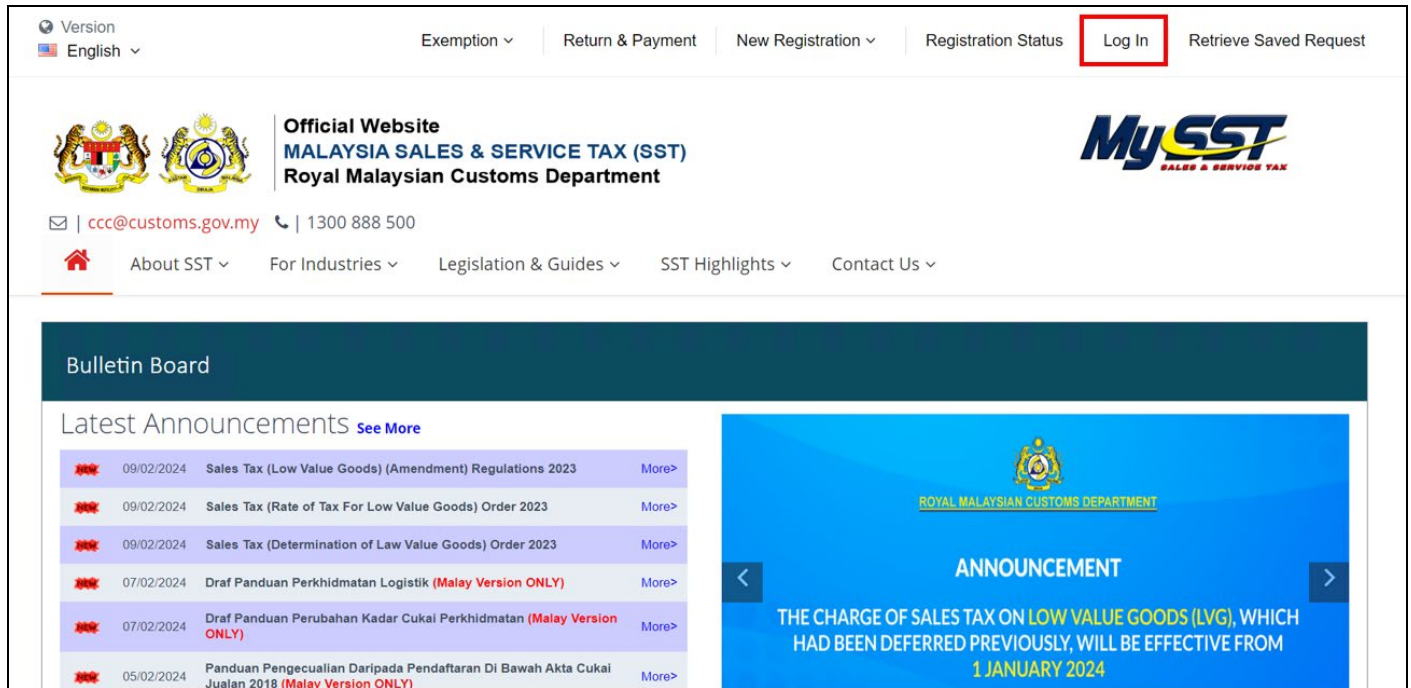
Figure 1 - Main page

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2.0 Procedure to login Return & Payment

1. There are two options to login Return & Payment:
 - i. Main Page > Login > Dashboard > Return & Payment > Login Return & Payment
 - ii. Main page > Return & Payment > Login Return & Payment

2.1 Main Page > Login > Dashboard > Return & Payment > Login Return & Payment



Version English Exemption Return & Payment New Registration Registration Status **Log In** Retrieve Saved Request

Official Website
MALAYSIA SALES & SERVICE TAX (SST)
 Royal Malaysian Customs Department

MySST
 SALES & SERVICE TAX

ccc@customs.gov.my | 1300 888 500

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Bulletin Board

Latest Announcements [See More](#)

09/02/2024	Sales Tax (Low Value Goods) (Amendment) Regulations 2023	More>
09/02/2024	Sales Tax (Rate of Tax For Low Value Goods) Order 2023	More>
09/02/2024	Sales Tax (Determination of Law Value Goods) Order 2023	More>
07/02/2024	Draf Panduan Perkhidmatan Logistik (Malay Version ONLY)	More>
07/02/2024	Draf Panduan Perubahan Kadar Cukai Perkhidmatan (Malay Version ONLY)	More>
05/02/2024	Panduan Pengecualian Daripada Pendaftaran Di Bawah Akta Cukai Jualan 2018 (Malay Version ONLY)	More>

ANNOUNCEMENT
 THE CHARGE OF SALES TAX ON LOW VALUE GOODS (LVG), WHICH HAD BEEN DEFERRED PREVIOUSLY, WILL BE EFFECTIVE FROM 1 JANUARY 2024

Figure 2 - Main page

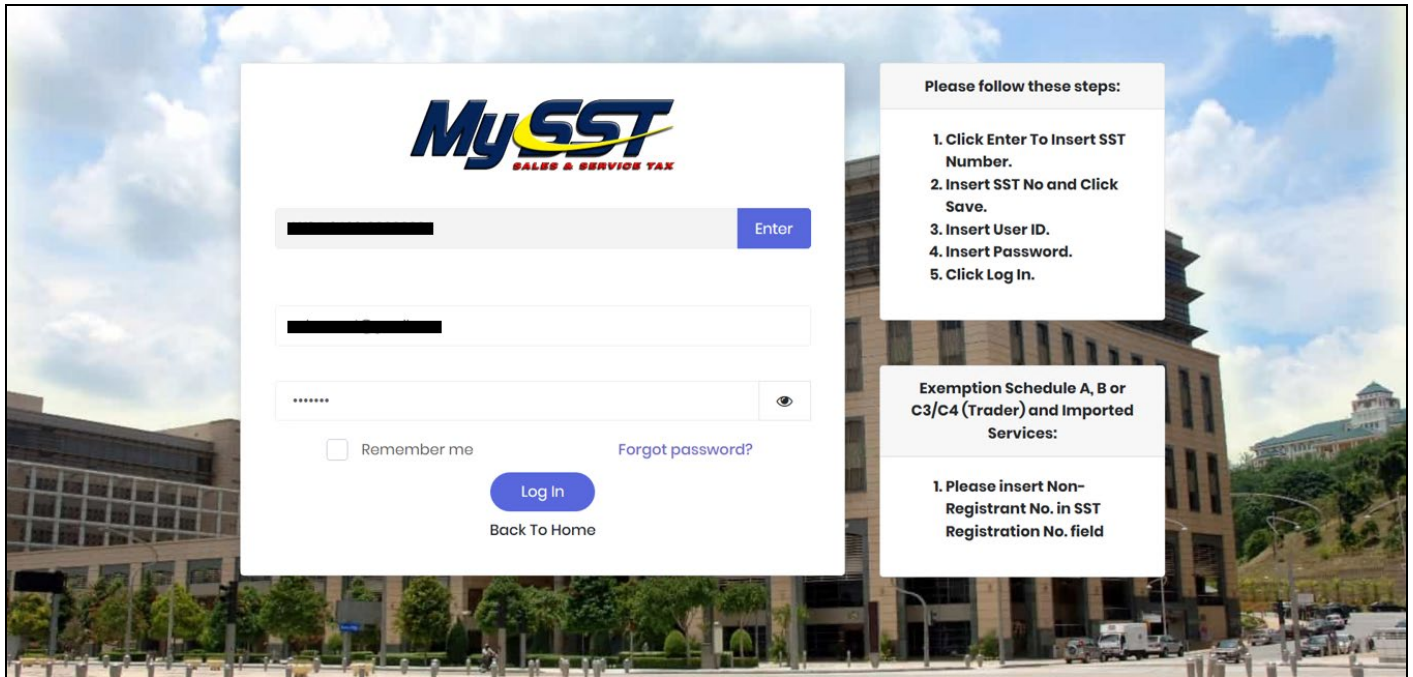


Figure 3 - Login

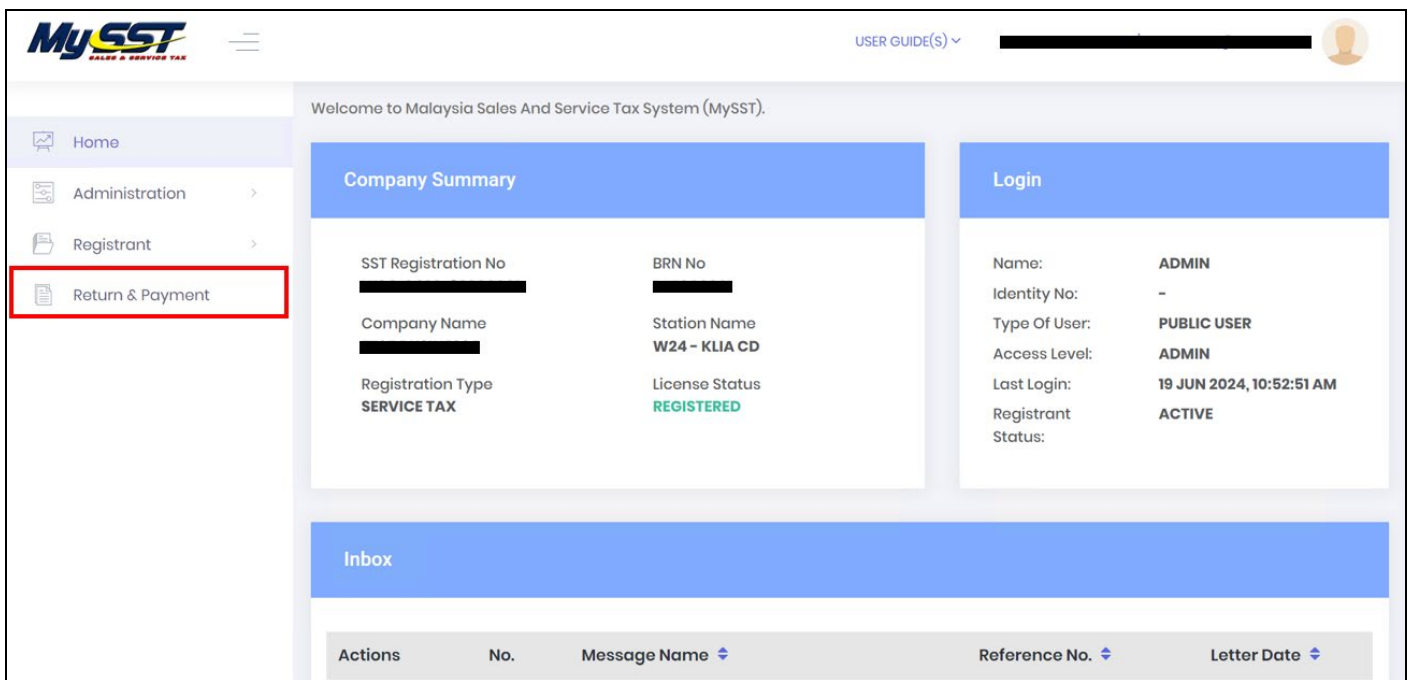



Figure 4 - Public user dashboard

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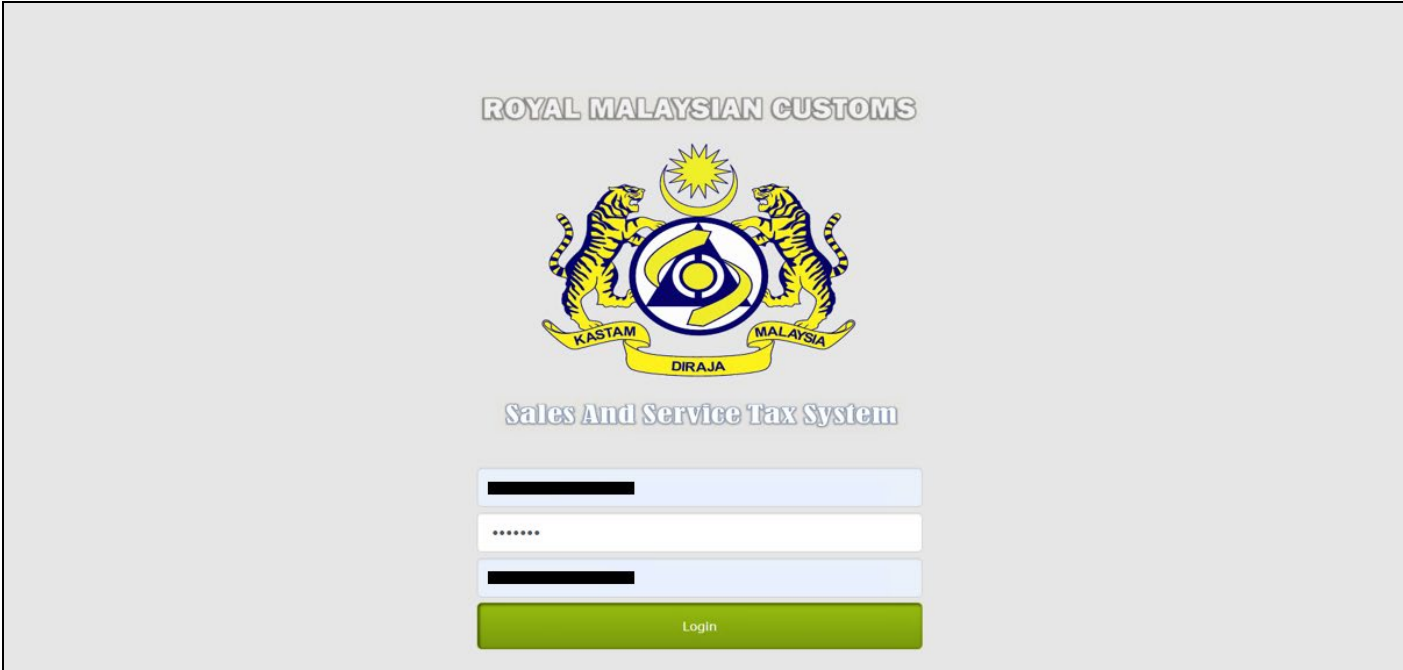

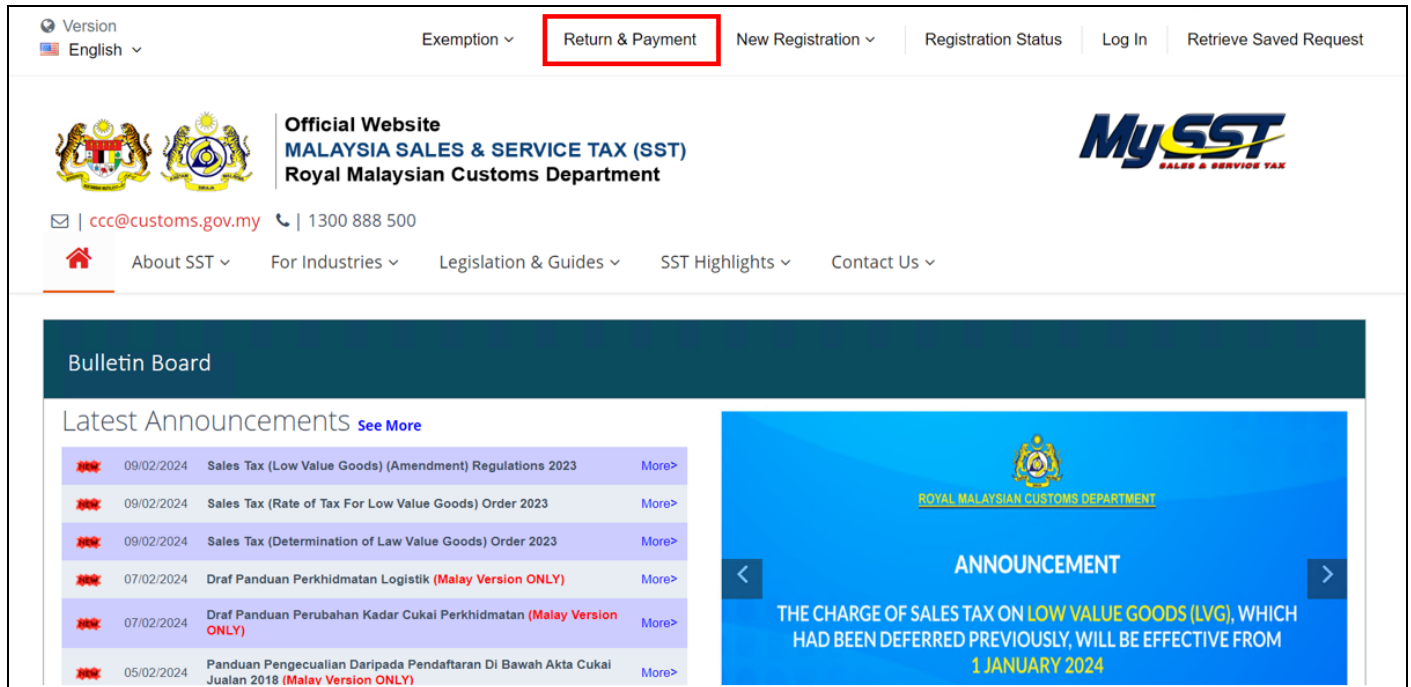


Figure 5 - Login Return & Payment

 JABATAN KASTAM DIRAJA MALAYSIA	User Manual	
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2.2 Main Page > Return & Payment > Login Return & Payment



Version English Exemption **Return & Payment** New Registration Registration Status Log In Retrieve Saved Request

Official Website
MALAYSIA SALES & SERVICE TAX (SST)
Royal Malaysian Customs Department

ccc@customs.gov.my | 1300 888 500

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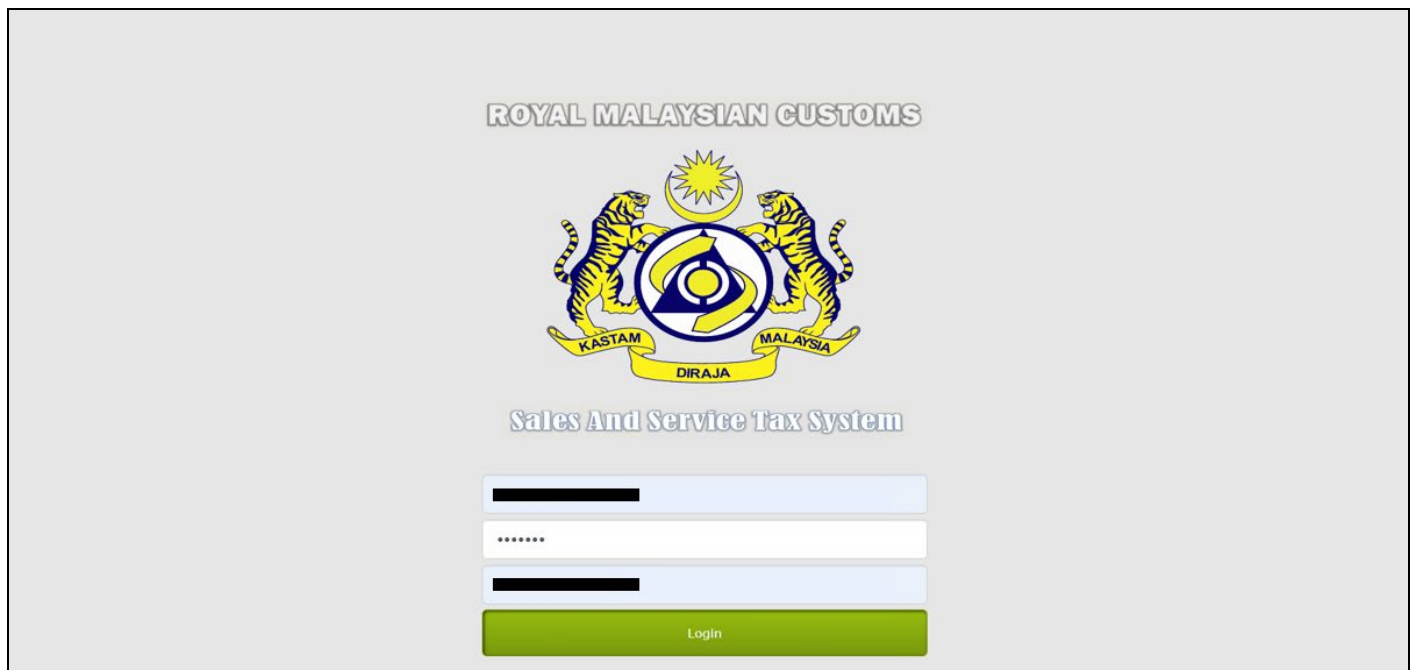
Bulletin Board

Latest Announcements [See More](#)

- 09/02/2024 Sales Tax (Low Value Goods) (Amendment) Regulations 2023 [More>](#)
- 09/02/2024 Sales Tax (Rate of Tax For Low Value Goods) Order 2023 [More>](#)
- 09/02/2024 Sales Tax (Determination of Law Value Goods) Order 2023 [More>](#)
- 07/02/2024 Draf Panduan Perkhidmatan Logistik (Malay Version ONLY) [More>](#)
- 07/02/2024 Draf Panduan Perubahan Kadar Cukai Perkhidmatan (Malay Version ONLY) [More>](#)
- 05/02/2024 Panduan Pengecualian Daripada Pendaftaran DI Bawah Akta Cukai Jualan 2018 (Malay Version ONLY) [More>](#)

ANNOUNCEMENT
 THE CHARGE OF SALES TAX ON **LOW VALUE GOODS (LVG)**, WHICH HAD BEEN DEFERRED PREVIOUSLY, WILL BE EFFECTIVE FROM **1 JANUARY 2024**

Figure 6 - Main page




ROYAL MALAYSIAN CUSTOMS

KASTAM DIRAJA MALAYSIA

Sales And Service Tax System

Figure 7 - Login Return & Payment

 JABATAN KASTAM DIRAJA MALAYSIA	User Manual	
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3.0 Service tax

3.1 Declare service tax return

1. Click menu [*Service Tax*] -> [*Service Tax Information*]. (Refer Figure 8)

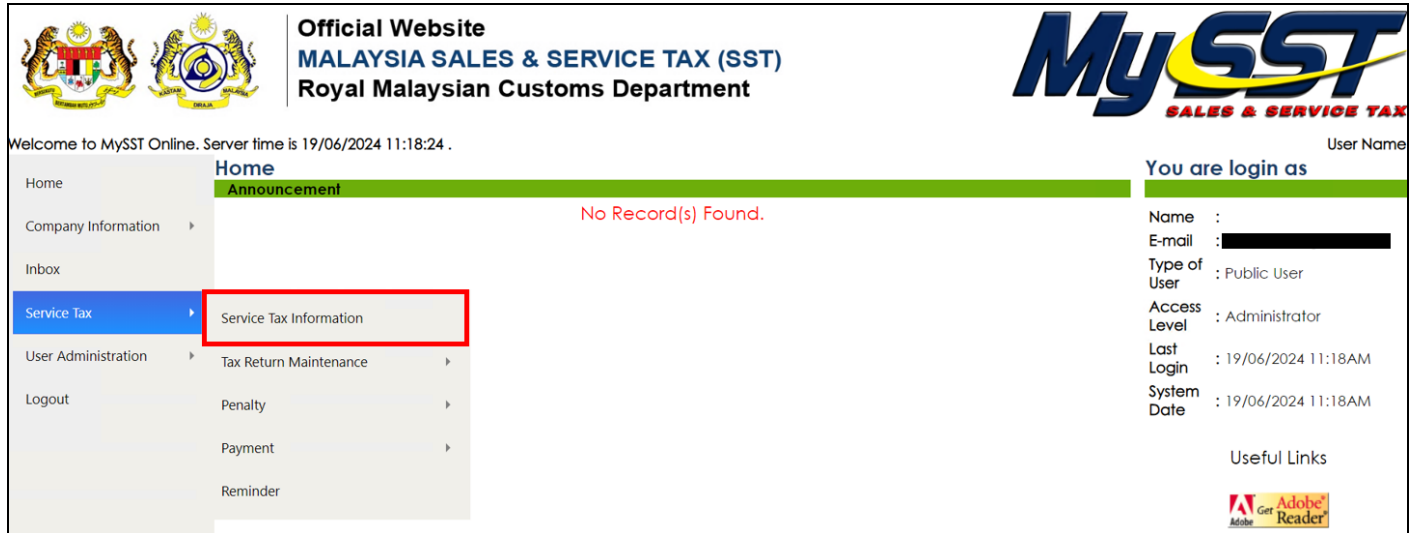


Figure 8 - Click menu [*Service Tax*] -> [*Service Tax Information*]

2. Select the taxable period the user wants to declare.
3. Click on **View Detail** button. (Refer Figure 9)

Service Tax

Service Tax Licence Information

SST SMK No. : ██████████ Control Station Name : W24 KLIA CD
 Business Name : ██████████ SST Registration No. : ██████████
 BRN : ██████████
 Registered Date : 08/02/2024
 Approval Date : 08/02/2024 Approved By :
 Effective Date : 01/01/2022
 Correspondence Address : ██████████ Business Address : ██████████
 Tel No. : ██████████
 Trade Name : ██████████
 Services : Business Start Date : 04/01/2021
 SST Status : Active Business End Date :
 SST Cancel Date : Financial Year End : 31/12

Available Tax Schedule Year :

1 - 6 in 6 are displayed

Select	No	TAXABLE PERIOD	DUE DATE	RECEIVED DATE	RECEIPT AMT	RECEIPT NO	SST-02 No	STATUS
<input checked="" type="radio"/>	1	01/01/2022 to 28/02/2022	31/03/2022					
<input type="radio"/>	2	01/03/2022 to 30/04/2022	31/05/2022					
<input type="radio"/>	3	01/05/2022 to 30/06/2022	01/08/2022					
<input type="radio"/>	4	01/07/2022 to 31/08/2022	30/09/2022					
<input type="radio"/>	5	01/09/2022 to 31/10/2022	30/11/2022					
<input type="radio"/>	6	01/11/2022 to 31/12/2022	31/01/2023					

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Figure 9 - Service Tax License Information page

- Select the service type radio button (if the service type in table more than one).
- Click on **Add** button to declare service type (Refer Figure 10)



Service Tax
Service Tax Return

SST Name : ██████████ SST-02 No. : This field will be automatic generated
 SST SMK No. : ██████████ SST Reg No. : ██████████
 Taxable Period : From 01/01/2022 To 28/02/2022 Control Station Name : W24 KLIA CD
 Declared By Name : ██████████ Due Date : 31/03/2022
 Declared By New IC/Passport No. : New IC Passport No. : ██████████ (Eg:74021988888) Last Date Submitted (Return) :
 (Nb: Please enter a valid ID for declaration)
 Total Taxable Services Value : 0.00 Date Declare (Received) :
 Total Value of Tax Computed : 0.00 Form Status : Draft
 Total Value of Tax Collected /Payable (12) : 0.00
 Total Tax Deduction from Credit Note (13a) : 0.00
 Total Service Tax Deduction (13c) : 0.00 (Subject to Approval) Receipt No :
 Total Tax Payable Before Penalty Imposed(14) : 0.00 Penalty Rate(%) : 0.00 Receipt Date :
 Total Penalty Amount(15) : 0.00 Penalty Receipt Amount : 0.00
 Total Tax Payable Inclusive Penalty(16) : 0.00 BOD Ref No/ Status :
 SST-02 Registered By ID : BOD Date :
 Registered Name : BOD Receipt No. / Date :
 Total Detail : 0 BOD Total Received/ Total : 0.00/0.00
 BOD Tax Received/ Total : 0.00/0.00
 BOD Penalty Received/ Total : 0.00/0.00
 Supplement SST-02 No :

Detail Service Tax Return

1 - 1 in 1 are displayed

Select	No	Service Type	Service Tax Rate	Value of Taxable Services	Values of Free Services	No of Card	Computed Tax Amt	Tax Deduction/ Credit Note	Total Tax Before Penalty	Penalty Rate(%) /Amt	Collected Tax	Tot Amt Payable
<input checked="" type="radio"/>	1	650 - PENGINAPAN [6.00%/8.00%]*						/	0.00			0.00

Figure 10 - Add new service type

3.1.1 Declare 6.00% service tax rate

1. Fill in the detail information for Service Tax Return (Draft).
2. Select the **6.00%** tax rate radio button. (Refer Figure 11)
3. Click on **Confirm** button. (Refer Figure 11)
4. Service type with 6.00% tax rate will be created. (Refer Figure 12)

Service Tax
Service Tax Return (Draft)

Detail Service Tax Return

Service Type	: 650	PENGINAPAN	
i. Value of Taxable Service (10)	: 35,000.00	ix. Tax Rate %	: <input checked="" type="radio"/> 6.00 <input type="radio"/> 8.00
ii. Values of Free Services (9)	: 0.00	x. Penalty Rate %	: 40.00
iii. Total Taxable Value (i + ii)	: 0.00	xi. Total Penalty (viii * x)	: 0.00
iv. Tax Amount Computed (iii * ix)	: 0.00	xii. Tax Amount Payable (viii + xi)	: 0.00
v. Tax Amount Collected <i>(Leave it blank or 0 if want to be calculated automatically. Must be greater or equal than iv)</i>	: 0.00		
vi. Tax Deduction from Credit Note (13a) <i>Potongan Cukai Melalui Nota Kredit</i>	: 0.00		
vii. Service Tax Deduction** (13c) <i>Kemudahan Potongan Cukai Perkhidmatan</i>	: 0.00	xiii. Total Value of Exempted Taxable Services (18c)	: 0.00
viii. Total Tax Payable Before Penalty Imposed (v - vi - vii)	: 0.00		

** Service Tax Deduction previously known as Contra Tax :- Registered person is allowed to deduct service tax in his return for any cancellation and termination of services or any other reasons such as reducing premiums or discounts. Please contact Customs for more information.
* Please consolidate all the Service Type with the same Tax Rate. If you have dual Tax Rate submission, please add the same Service Type twice. To add dual Tax Rate, click [Back] button above, then select the same Service Type, follow by clicking the [Add] button again.

Figure 11 - Declare service with 8.00% tax rate

5. To declare **same service type with different tax rate**, click on **Back** button. (Refer Figure 12)



Service Tax
Service Tax Return (Draft)
GM10N RECORD CREATED.

Detail Service Tax Return

Service Type	: 650	PENGINAPAN		
i. Value of Taxable Service (10)	: 35,000.00		ix. Tax Rate %	: 6.00
ii. Values of Free Services (9)	: 0.00		x. Penalty Rate %	: 40.00
iii. Total Taxable Value (i + ii)	: 35,000.00		xi. Total Penalty (viii * x)	: 840.00
iv. Tax Amount Computed (iii * ix)	: 2,100.00		xii. Tax Amount Payable (viii + xi)	: 2,940.00
v. Tax Amount Collected <i>(Leave it blank or 0 if want to be calculated automatically. Must be greater or equal than iv)</i>	: 2,100.00			
vi. Tax Deduction from Credit Note (13a) <i>Potongan Cukai Melalui Nota Kredit</i>	: 0.00			
vii. Service Tax Deduction** (13c) <i>Kemudahan Potongan Cukai Perkhidmatan</i>	: 0.00		xiii. Total Value of Exempted Taxable Services (18c)	: 0.00
viii. Total Tax Payable Before Penalty Imposed (v - vi - vii)	: 2,100.00			

Figure 12 - Service with 6.00% tax rate record created

3.1.2 Declare 8.00% service tax rate

1. Select the service type radio button where the user just declared 6.00% service tax rate.
2. Click on **Add** button to declare service type. (Refer Figure 13)

Service Tax
Service Tax Return

SST Name	: ██████████	SST-02 No.	: ██████████
SST SMK No.	: ██████████	SST Reg No.	: ██████████
Taxable Period	: From 01/01/2022 To 28/02/2022	Control Station Name	: W24 KLIA CD
Declared By Name	: ██████████	Due Date	: 31/03/2022
<input checked="" type="radio"/> New IC <input type="radio"/> Passport No.			
Declared By New IC/Passport No	: ██████████ (Eg:74021988888)	Last Date Submitted (Return)	: 19/06/2024
(Nb: Please enter a valid ID for declaration)			
Total Taxable Services Value	: 35,000.00	Date Declare (Received)	:
Total Value of Tax Computed	: 2,100.00	Form Status	: Draft
Total Value of Tax Collected /Payable (12)	: 2,100.00	Receipt No	:
Total Tax Deduction from Credit Note (13a)	: 0.00	Receipt Date	:
Total Service Tax Deduction (13c)	: 0.00 (Subject to Approval)	Receipt Amount	: 0.00
Total Tax Payable Before Penalty Imposed(14)	: 2,100.00 Penalty Rate(%) : 40.00	Penalty Receipt Amount	: 0.00
Total Penalty Amount(15)	: 840.00	BOD Ref No/ Status	:
Total Tax Payable Inclusive Penalty(16)	: 2,940.00	BOD Date	:
SST-02 Registered By ID	:	BOD Receipt No. / Date	:
Registered Name	:	BOD Total Received/ Total	: 0.00/0.00
Total Detail	: 1	BOD Tax Received/ Total	: 0.00/0.00
		BOD Penalty Received/ Total	: 0.00/0.00
		Supplement SST-02 No	:

Detail Service Tax Return

Add
Edit
Delete
New Service Type
Remove Service Type

1 - 1 in 1 are displayed

Select	No	Service Type	Service Tax Rate	Value of Taxable Services	Values of Free Services	No of Card	Computed Tax Amt	Tax Deduction/ Credit Note	Total Tax Before Penalty	Penalty Rate(%) /Amt	Collected Tax	Tot Amt Payable
<input checked="" type="radio"/>	1	650 - PENGINAPAN <small>[6.00%/8.00%]*</small>	6.00%	35,000.00	0.00		2,100.00	0.00 / 0.00	2,100.00	40.00/ 840.00	2,100.00	2,940.00

Figure 13 - Add service type with different tax rates

6. Fill in the detail information for Service Tax Return (Draft).
7. Select the **8.00%** tax rate radio button. (Refer Figure 14)
8. Click on **Confirm** button. (Refer Figure 14)
9. Service type with 8.00% tax rate will be created. (Refer Figure 15)

Service Tax
Service Tax Return (Draft)

Detail Service Tax Return

Service Type	: 650	PENGINAPAN		
i. Value of Taxable Service (10)	: 45,000.00		ix. Tax Rate %	: 8.00
ii. Values of Free Services (9)	: 0.00		x. Penalty Rate %	: 40.00
iii. Total Taxable Value (i + ii)	: 0.00		xi. Total Penalty (viii * x)	: 0.00
iv. Tax Amount Computed (iii * ix)	: 0.00		xii. Tax Amount Payable (viii + xi)	: 0.00
v. Tax Amount Collected (Leave it blank or 0 if want to be calculated automatically. Must be greater or equal than iv)	: 0.00			
vi. Tax Deduction from Credit Note (13a) Potongan Cukai Melalui Nota Kredit	: 0.00			
vii. Service Tax Deduction** (13c) Kemudahan Potongan Cukai Perkhidmatan	: 0.00		xiii. Total Value of Exempted Taxable Services (18c)	: 0.00
viii. Total Tax Payable Before Penalty Imposed (v - vi - vii)	: 0.00			

** Service Tax Deduction previously known as Contra Tax :- Registered person is allowed to deduct service tax in his return for any cancellation and termination of services or any other reasons such as reducing premiums or discounts. Please contact Customs for more information.
 * Please consolidate all the Service Type with the same Tax Rate. If you have dual Tax Rate submission, please add the same Service Type twice. To add dual Tax Rate, click [Back] button above, then select the same Service Type, follow by clicking the [Add] button again.

Figure 14 - Declare service with 8.00% tax rate\

10. Click on **Back** button to proceed submit the return declaration. (Refer Figure 15)

Service Tax
Service Tax Return (Draft)

GM10N RECORD CREATED.

Detail Service Tax Return

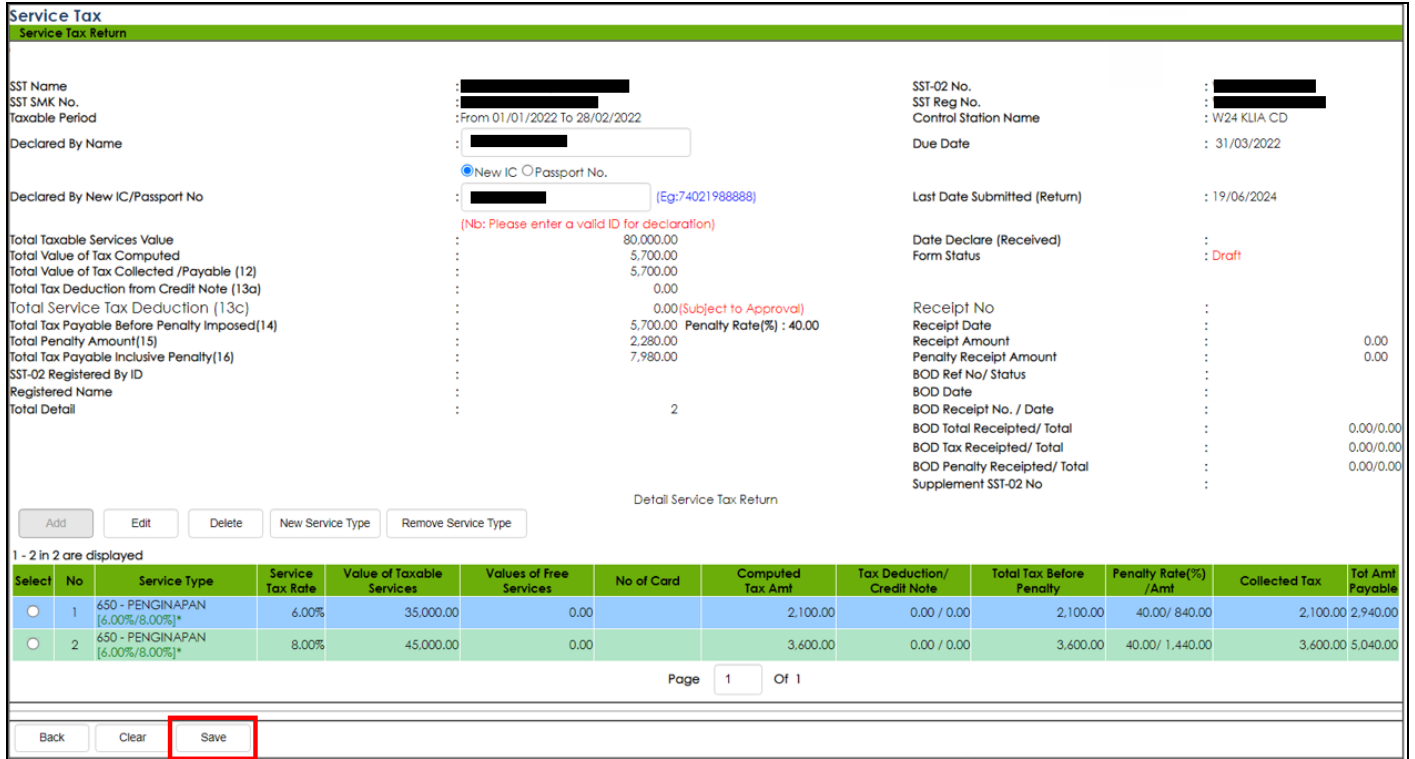
Service Type	: 650	PENGINAPAN		
i. Value of Taxable Service (10)	: 45,000.00		ix. Tax Rate %	: 8.00
ii. Values of Free Services (9)	: 0.00		x. Penalty Rate %	: 40.00
iii. Total Taxable Value (i + ii)	: 45,000.00		xi. Total Penalty (viii * x)	: 1,440.00
iv. Tax Amount Computed (iii * ix)	: 3,600.00		xii. Tax Amount Payable (viii + xi)	: 5,040.00
v. Tax Amount Collected (Leave it blank or 0 if want to be calculated automatically. Must be greater or equal than iv)	: 3,600.00			
vi. Tax Deduction from Credit Note (13a) Potongan Cukai Melalui Nota Kredit	: 0.00			
vii. Service Tax Deduction** (13c) Kemudahan Potongan Cukai Perkhidmatan	: 0.00		xiii. Total Value of Exempted Taxable Services (18c)	: 0.00
viii. Total Tax Payable Before Penalty Imposed (v - vi - vii)	: 3,600.00			

** Service Tax Deduction previously known as Contra Tax :- Registered person is allowed to deduct service tax in his return for any cancellation and termination of services or any other reasons such as reducing premiums or discounts. Please contact Customs for more information.
 * Please consolidate all the Service Type with the same Tax Rate. If you have dual Tax Rate submission, please add the same Service Type twice. To add dual Tax Rate, click [Back] button above, then select the same Service Type, follow by clicking the [Add] button again.

Figure 15 - Service with 8.00% tax rate record created

3.2 Submit service tax return

1. Click on **Save** button to proceed submit the return declaration. (Refer Figure 16)



Service Tax
Service Tax Return

SST Name : ██████████ SST-02 No. : ██████████
SST SMK No. : ██████████ SST Reg No. : ██████████
Taxable Period : From 01/01/2022 To 28/02/2022 Control Station Name : W24 KLJA CD
Declared By Name : ██████████ Due Date : 31/03/2022
Declared By New IC/Passport No. : ██████████ (Eg:7402198888) Last Date Submitted (Return) : 19/06/2024
(Nb: Please enter a valid ID for declaration)

Total Taxable Services Value : 80,000.00
Total Value of Tax Computed : 5,700.00
Total Value of Tax Collected /Payable (12) : 5,700.00
Total Tax Deduction from Credit Note (13a) : 0.00
Total Service Tax Deduction (13c) : 0.00 (Subject to Approval)
Total Tax Payable Before Penalty Imposed(14) : 5,700.00 Penalty Rate[%] : 40.00
Total Penalty Amount(15) : 2,280.00
Total Tax Payable Inclusive Penalty(16) : 7,980.00
SST-02 Registered By ID : ██████████
Registered Name : ██████████
Total Detail : 2

Date Declare (Received) :
Form Status : **Draft**

Receipt No :
Receipt Date :
Receipt Amount : 0.00
Penalty Receipt Amount : 0.00
BOD Ref No/ Status :
BOD Date :
BOD Receipt No. / Date :
BOD Total Received/ Total : 0.00/0.00
BOD Tax Received/ Total : 0.00/0.00
BOD Penalty Received/ Total : 0.00/0.00
Supplement SST-02 No :

Buttons: Add, Edit, Delete, New Service Type, Remove Service Type

1 - 2 in 2 are displayed

Select	No	Service Type	Service Tax Rate	Value of Taxable Services	Values of Free Services	No of Card	Computed Tax Amt	Tax Deduction/ Credit Note	Total Tax Before Penalty	Penalty Rate(%)/Amt	Collected Tax	Tot Amt Payable
<input type="radio"/>	1	650 - PENGINAPAN [6.00%/8.00%]*	6.00%	35,000.00	0.00		2,100.00	0.00 / 0.00	2,100.00	40.00/ 840.00	2,100.00	2,940.00
<input type="radio"/>	2	650 - PENGINAPAN [6.00%/8.00%]*	8.00%	45,000.00	0.00		3,600.00	0.00 / 0.00	3,600.00	40.00/ 1,440.00	3,600.00	5,040.00

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Buttons: Back, Clear, **Save**

Figure 16 - Click on Save button

2. Click on **Ok** button if confirm to save the return declaration record. (Refer Figure 17)

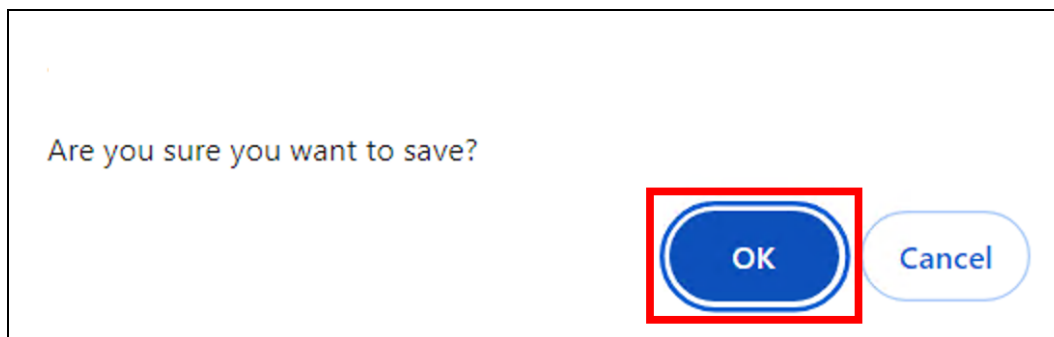


Figure 17 - Confirmation message to save the return declaration record

3. Click on **Submit** button to submit the return declaration. (Refer Figure 18)

Service Tax
Service Tax Return
GM11N RECORD UPDATED.

SST Name	: ██████████	SST-02 No.	: ██████████
SST SMK No.	: ██████████	SST Reg No.	: ██████████
Taxable Period	: From 01/01/2022 To 28/02/2022	Control Station Name	: W24 KLIA CD
Declared By Name	: ██████████	Due Date	: 31/03/2022
Declared By New IC/Passport No	: <input type="radio"/> New IC <input type="radio"/> Passport No. : ██████████ (Eg:7402198888)	Last Date Submitted (Return)	: 19/06/2024
(Nb: Please enter a valid ID for declaration)			
Total Taxable Services Value	: 80,000.00	Date Declare (Received)	:
Total Value of Tax Computed	: 5,700.00	Form Status	: Draft
Total Value of Tax Collected /Payable (12)	: 5,700.00	Receipt No	:
Total Tax Deduction from Credit Note (13a)	: 0.00	Receipt Date	:
Total Service Tax Deduction (13c)	: 0.00 (Subject to Approval)	Receipt Amount	: 0.00
Total Tax Payable Before Penalty Imposed(14)	: 5,700.00 Penalty Rate(%) : 40.00	Penalty Receipt Amount	: 0.00
Total Penalty Amount(15)	: 2,280.00	BOD Ref No/ Status	:
Total Tax Payable Inclusive Penalty(16)	: 7,980.00	BOD Date	:
SST-02 Registered By ID	:	BOD Receipt No. / Date	:
Registered Name	:	BOD Total Received/ Total	: 0.00/0.00
Total Detail	: 2	BOD Tax Received/ Total	: 0.00/0.00
		BOD Penalty Received/ Total	: 0.00/0.00
		Supplement SST-02 No	:

Detail Service Tax Return

Add
Edit
Delete
New Service Type
Remove Service Type

1 - 2 in 2 are displayed

Select	No	Service Type	Service Tax Rate	Value of Taxable Services	Values of Free Services	No of Card	Computed Tax Amt	Tax Deduction/ Credit Note	Total Tax Before Penalty	Penalty Rate(%) /Amt	Collected Tax	Tot Amt Payable
<input checked="" type="radio"/>	1	650 - PENGINAPAN [6.00%/8.00%]*	6.00%	35,000.00	0.00		2,100.00	0.00 / 0.00	2,100.00	40.00/ 840.00	2,100.00	2,940.00
<input type="radio"/>	2	650 - PENGINAPAN [6.00%/8.00%]*	8.00%	45,000.00	0.00		3,600.00	0.00 / 0.00	3,600.00	40.00/ 1,440.00	3,600.00	5,040.00

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Back
Clear
Save
Submit

Figure 18 - Click on Submit button

4. Click on **Ok** button if confirm to submit the return declaration record. (Refer Figure 19)

Are you sure you want to submit?

OK

Cancel

Figure 19 - Confirmation message to submit the return declaration



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Service Tax

Service Tax Return (View Only)

GM82N Process completed.

SST Name	:	[REDACTED]	SST-02 No.	:	[REDACTED]
SST SMK No.	:	[REDACTED]	SST Reg No.	:	[REDACTED]
Taxable Period	:	From 01/01/2022 To 28/02/2022	Control Station Name	:	W24 KLIA CD
Declared By Name	:	[REDACTED]	Due Date	:	31/03/2022
Declared By New IC/Passport No			Last Date Submitted (Return)		
<input checked="" type="radio"/> New IC <input type="radio"/> Passport No. [REDACTED] (Eg:74021988888)			: 20/06/2024		
Total Taxable Services Value			Date Declare (Received)		
: 80,000.00			: 20/06/2024		
Total Value of Tax Computed			Form Status		
: 5,700.00			: Submitted		
Total Value of Tax Collected /Payable (12)			Receipt No		
: 5,700.00			:		
Total Tax Deduction from Credit Note (13a)			Receipt Date		
: 0.00			:		
Total Service Tax Deduction (13c)			Receipt Amount		
: 0.00 (Subject to Approval)			: 0.00		
Total Tax Payable Before Penalty Imposed(14)			Penalty Receipt Amount		
: 5,700.00			: 0.00		
Total Penalty Amount(15)			BOD Ref No/ Status		
: 2,280.00			:		
Total Tax Payable Inclusive Penalty(16)			BOD Date		
: 7,980.00			:		
SST-02 Registered By ID			BOD Receipt No. / Date		
:			:		
Registered Name			BOD Total Received/ Total		
:			: 0.00/0.00		
Total Detail			BOD Tax Received/ Total		
: 2			: 0.00/0.00		
			BOD Penalty Received/ Total		
			: 0.00/0.00		
			Supplement SST-02 No		
			:		

Detail Service Tax Return

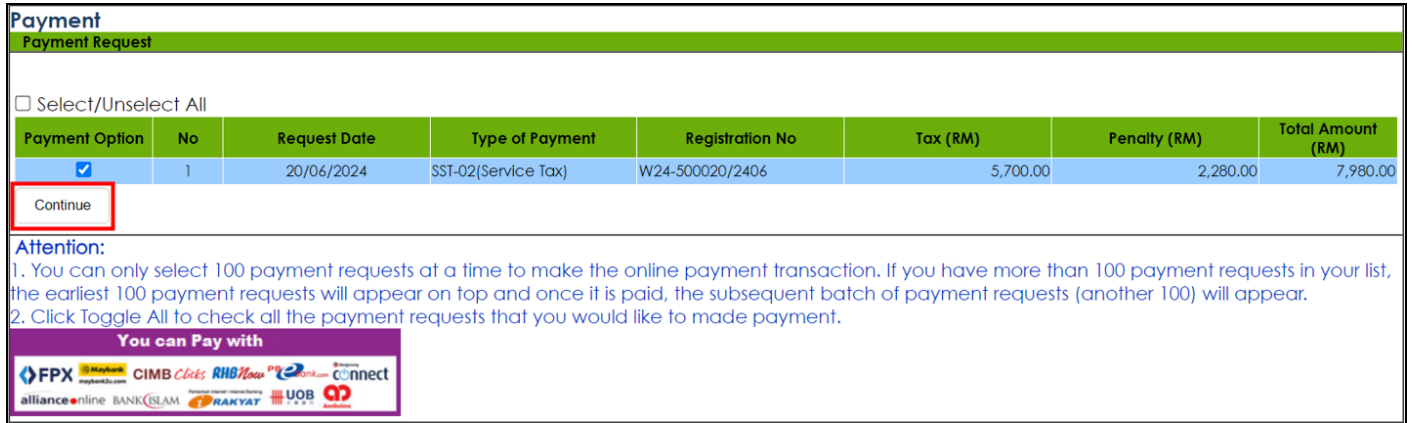
1 - 2 in 2 are displayed

Select	No	Service Type	Service Tax Rate	Value of Taxable Services	Values of Free Services	No of Card	Computed Tax Amt	Tax Deduction/ Credit Note	Total Tax Before Penalty	Penalty Rate(%) /Amt	Collected Tax	Tot Amt Payable
<input checked="" type="radio"/>	1	650 - PENGINAPAN [6.00%/8.00%]*	6.00%	35,000.00	0.00		2,100.00	0.00 / 0.00	2,100.00	40.00/ 840.00	2,100.00	2,940.00
<input type="radio"/>	2	650 - PENGINAPAN [6.00%/8.00%]*	8.00%	45,000.00	0.00		3,600.00	0.00 / 0.00	3,600.00	40.00/ 1,440.00	3,600.00	5,040.00

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3.3 Make payment

1. Click on **Continue** button to proceed with payment. (Refer Figure 20)



Payment Request

Select/Unselect All

Payment Option	No	Request Date	Type of Payment	Registration No	Tax (RM)	Penalty (RM)	Total Amount (RM)
<input checked="" type="checkbox"/>	1	20/06/2024	SST-02(Service Tax)	W24-500020/2406	5,700.00	2,280.00	7,980.00

Continue

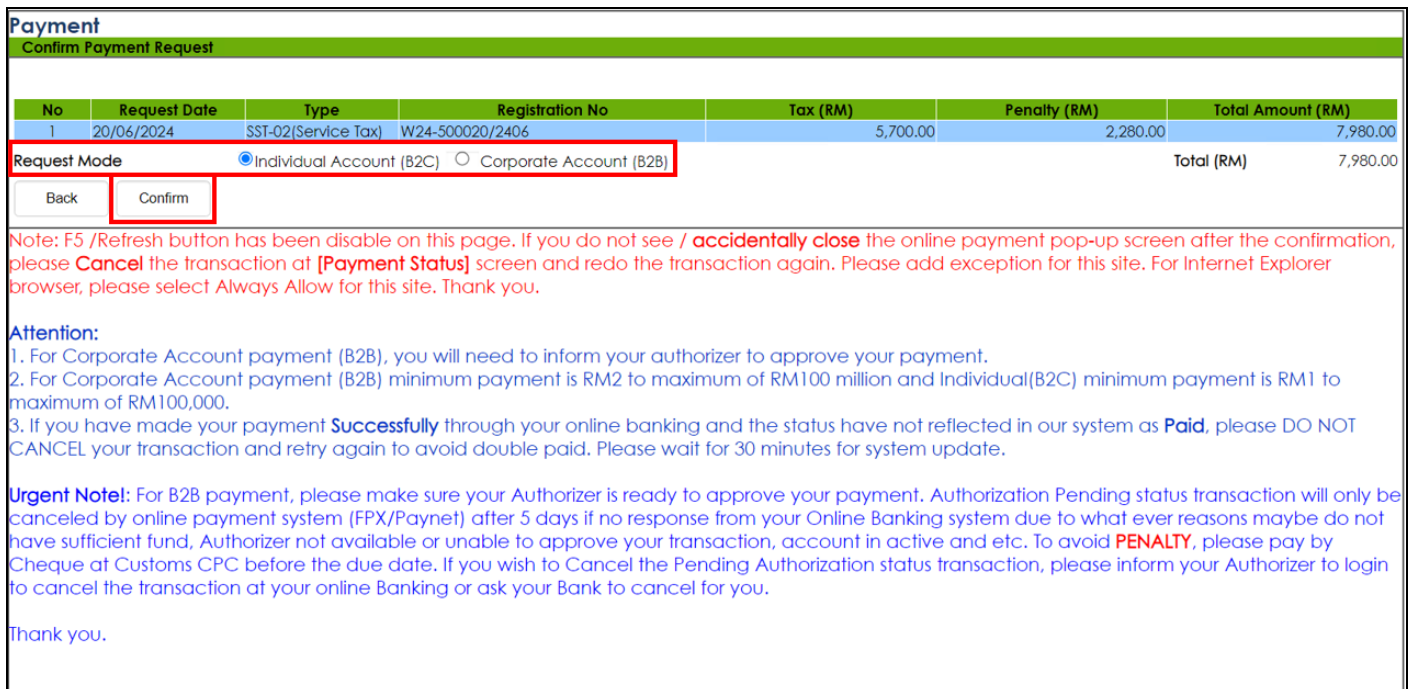
Attention:
 1. You can only select 100 payment requests at a time to make the online payment transaction. If you have more than 100 payment requests in your list, the earliest 100 payment requests will appear on top and once it is paid, the subsequent batch of payment requests (another 100) will appear.
 2. Click Toggle All to check all the payment requests that you would like to made payment.

You can Pay with

FPX, CIMB Clicks, RHB Now, etc.

Figure 20 - Payment Request page

2. Choose **Request Mode** either Individual Account (B2C) or Corporate Account (B2B). (Refer Figure 21)
3. Click on **Confirm** button to proceed with payment. (Refer Figure 21)



Confirm Payment Request

No	Request Date	Type	Registration No	Tax (RM)	Penalty (RM)	Total Amount (RM)
1	20/06/2024	SST-02(Service Tax)	W24-500020/2406	5,700.00	2,280.00	7,980.00

Request Mode Individual Account (B2C) Corporate Account (B2B)

Back **Confirm**


Note: F5 /Refresh button has been disable on this page. If you do not see / **accidentally close** the online payment pop-up screen after the confirmation, please **Cancel** the transaction at **[Payment Status]** screen and redo the transaction again. Please add exception for this site. For Internet Explorer browser, please select Always Allow for this site. Thank you.

Attention:
 1. For Corporate Account payment (B2B), you will need to inform your authorizer to approve your payment.
 2. For Corporate Account payment (B2B) minimum payment is RM2 to maximum of RM100 million and Individual(B2C) minimum payment is RM1 to maximum of RM100,000.
 3. If you have made your payment **Successfully** through your online banking and the status have not reflected in our system as **Paid**, please **DO NOT CANCEL** your transaction and retry again to avoid double paid. Please wait for 30 minutes for system update.

Urgent Note: For B2B payment, please make sure your Authorizer is ready to approve your payment. Authorization Pending status transaction will only be canceled by online payment system (FPX/Paynet) after 5 days if no response from your Online Banking system due to what ever reasons maybe do not have sufficient fund, Authorizer not available or unable to approve your transaction, account in active and etc. To avoid **PENALTY**, please pay by Cheque at Customs CPC before the due date. If you wish to Cancel the Pending Authorization status transaction, please inform your Authorizer to login to cancel the transaction at your online Banking or ask your Bank to cancel for you.

Thank you.

Figure 21 - Confirm Payment Request

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4. Click on Ok button to proceed with payment (Refer Figure 22)

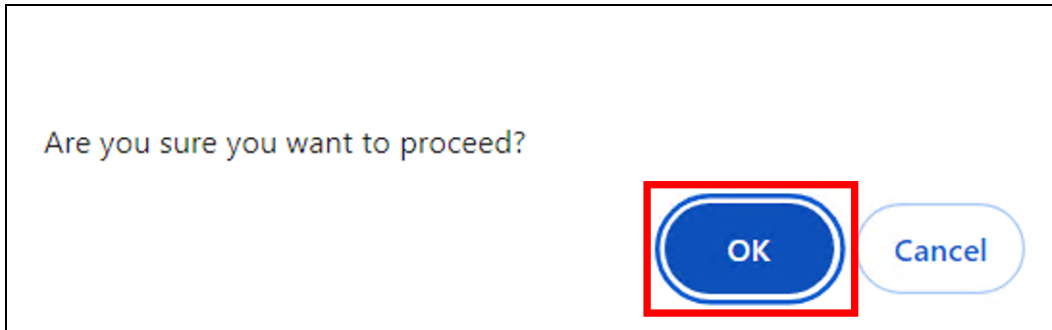


Figure 22 - Confirmation message to proceed with payment

5. Select **Bank** and input **Customer Email**. (Refer Figure 23)

6. Click on **Pay Via FPX** button. (Refer Figure 23)

7. Selected bank page will be displayed and user can proceed make a payment.



Jabatan Kastam Diraja Malaysia
Royal Malaysian Customs Department Payment Page



Payment Confirmation

Transaction Date: 20/06/2024

Order No.: 20240620000002

Payment Channel: B2C

Item Summary: BBN1000001

Total Amount: RM 7980.00

Bank:*

Customer Email:

By clicking on the "Pay via FPX" button , you agree to FPX's [Terms & Conditions](#).

Pay via FPX


Back



*If popup blocker is active, please disable and press refresh

List of Patricipating bank that offering FPX as per link below:
<http://www.myclear.org.my/business-fpx/banks-tpa.html>

Figure 23 - Payment gateway

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8. Upon make a success payment, FPX Transaction Status page will be displayed. (Refer Figure 24)
9. Click on **Continue** button. (Refer Figure 24)




Jabatan Kastam Diraja Malaysia
 Royal Malaysian Customs Department Payment Page



FPX Transaction Status

Successful Transaction

Seller Order No : 20240620000002

Order Amount : RM7980.00

FPX Transaction ID : 2406201405280428

Buyer Bank Name : SBI BANK A

Buyer Name : PnN@m3()/PyN .-&B"UYER

Transaction Date : 20/6/2024 2:05:28 PM

Continue

Print

Figure 24 - FPX Transaction Status page

10. Success message “GM82N Process completed.” will be displayed. (Refer Figure 25)

Payment

Confirm Payment Request

GM82N Process completed.

No	Request Date	Type	Registration No	Tax (RM)	Penalty (RM)	Total Amount (RM)
1	20/06/2024	SST-02(Service Tax)	W24-500020/2406	5,700.00	2,280.00	7,980.00

Request Mode Individual Account (B2C) Corporate Account (B2B) Total (RM) 7,980.00

Note: F5 /Refresh button has been disable on this page. If you do not see / **accidentally close** the online payment pop-up screen after the confirmation, please **Cancel** the transaction at **[Payment Status]** screen and redo the transaction again. Please add exception for this site. For Internet Explorer browser, please select Always Allow for this site. Thank you.

Attention:

- For Corporate Account payment (B2B), you will need to inform your authorizer to approve your payment.
- For Corporate Account payment (B2B) minimum payment is RM2 to maximum of RM100 million and Individual(B2C) minimum payment is RM1 to maximum of RM100,000.
- If you have made your payment **Successfully** through your online banking and the status have not reflected in our system as **Paid**, please **DO NOT CANCEL** your transaction and retry again to avoid double paid. Please wait for 30 minutes for system update.

Urgent Note: For B2B payment, please make sure your Authorizer is ready to approve your payment. Authorization Pending status transaction will only be canceled by online payment system (FPX/Paynet) after 5 days if no response from your Online Banking system due to what ever reasons maybe do not have sufficient fund, Authorizer not available or unable to approve your transaction, account in active and etc. To avoid **PENALTY**, please pay by Cheque at Customs CPC before the due date. If you wish to Cancel the Pending Authorization status transaction, please inform your Authorizer to login to cancel the transaction at your online Banking or ask your Bank to cancel for you.

Thank you.

Figure 25 - Success payment page